

Employees in action...

Miss Marjorie LeBeau, manager of administrative services, was elected membership chairman of the New England Hospital Telecommunications Association at a late spring executive meeting.

Mrs. Edith S. Lenneberg, enterostomal therapist and co-director of the Stoma Rehabilitation Clinic, wrote a chapter, "Continuing Needs of Patients With An Abdominal Stoma," in the recently published book, *Rehabilitation of the Cancer Patient*.

Mr. Philip P. Pacella, associate manager of the pharmacy, spoke to Massachusetts Blue Cross, Boston, about "New Drugs, Investigational Drugs, Drug Costs and Antineoplastic Drugs" on September 27.

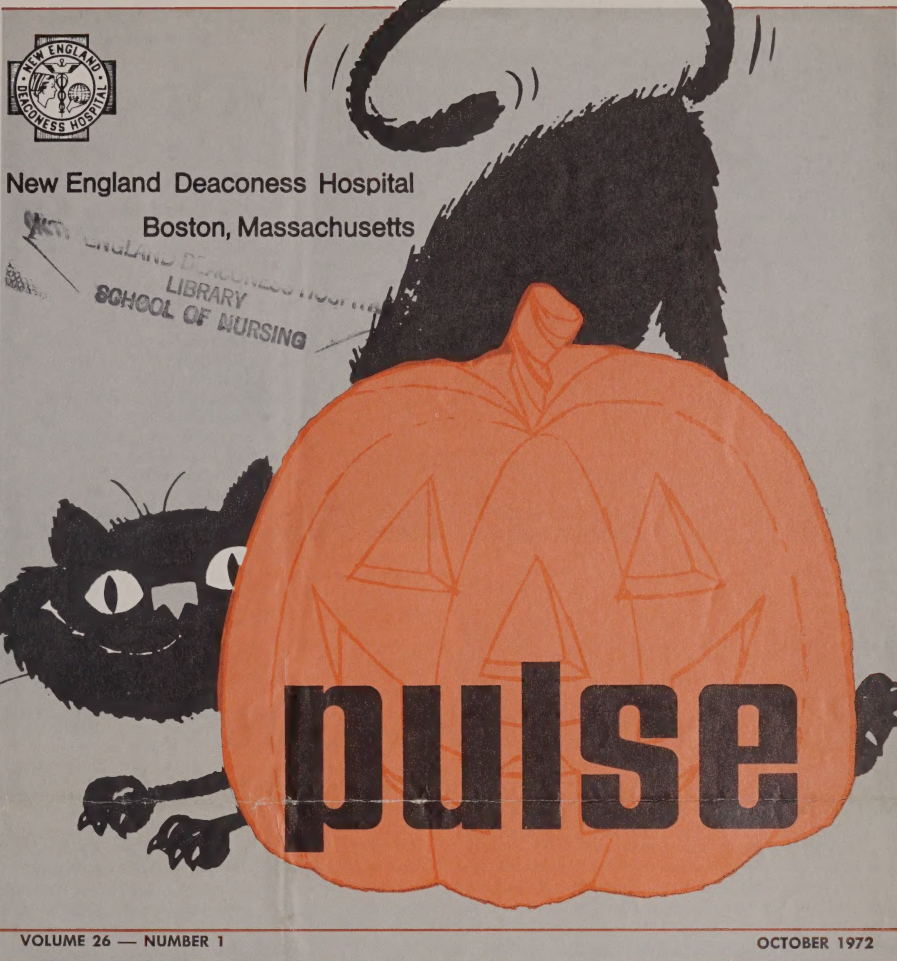
Mr. Charles K. Spalding Sr., assistant director of maintenance and engineering, spoke about "Code Dilemma and the Hospital Engineer" at the August 1972 meeting of the American Health Congress, House-keeping and Building Services Exhibit Theater.

Annual bazaar to be held December 1

The Christmas season is just around the corner and its entry to NEDH will be the traditional Friends of the Deaconess — NEDH School of Nursing bazaar. It is scheduled for Friday, December 1, at 9 a.m. in the Farr lobby. All proceeds go to the School of Nursing scholarship fund.

Mrs. Richard S. Paige, chairman of the affair, urges everyone to donate saleable articles, especially handmade items, for the bazaar. Chairwomen of the various tables are: Mrs. Paige, children's items; Mrs. George I. Rohrbough, household items; and Mrs. James T. Mount, Christmas decorations. A flower table and homemade foods table will also be sponsored by the Friends of the Deaconess. Donations can be given to the individual chairwomen or to Mrs. Irma A. Keller, manager of volunteers.

A boutique table, for odds and ends, is sponsored by the nursing service department. Donations should be placed in the barrel in Farr lobby or taken to Miss Ceneath Boulter in Harris Hall who is chairwoman of the boutique. Homemade candies should be taken to one of the co-chairwomen of the table: Miss Phyllis Giardini, Farr 3, or Miss Glenn Jackson, Baker 3. The candy table is sponsored by the NEDH School of Nursing Alumnae Association.



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OCTOBER 1972

Curriculum revisions strengthen School of Medical Technology

The New England Deaconess Hospital School of Medical Technology recently underwent curriculum revisions that reduce the clinical practice requirements from 96 to 52 weeks and broaden the base of educational exposure. Now called the New England Deaconess Hospital School of Medical Technology, the school is run in collaboration with Northeastern University.

Five Greater Boston hospitals are affiliated with the medical technology program. In addition to NEDH, the hospitals are: New England Baptist, Faulkner, Malden and Carney. The first class consists of 28 students, six of whom are assigned to the NEDH Laboratories of Pathology.

Planned in conjunction with the 5-year cooperative baccalaureate degree program at Northeastern University, the program enables the student to begin his or her exposure to medical technology at the end of the freshman year. After receiving basic indoctrination into the laboratory technique, the student is prepared for cooperative work-study in a hospital laboratory or other medical laboratory. This exposure continues in alternate periods throughout his college program.

During the junior and senior years, academic quarters will be spent in the hospital's pathology laboratories. Courses given at the hospital are official university

courses in applied laboratory science including; hematology, blood banking, chemistry and microbiology.

Students receive full academic credit for their clinical experience. With so many hospitals participating in the training program, it is anticipated that many experts in various areas of medical technology will accept invitations to give special lectures. In addition, an exchange of lecture material will be possible among the five hospitals and Northeastern University.

Upon completion of the course, the students will be eligible to take the American Society of Clinical Pathologists' registration examination. Those enrolled in the undergraduate program at Northeastern University will also receive a bachelor of science degree. One class, which graduates next June, remains in the previous medical technology program. The students are not participating in the new curriculum and will be the last of 12 classes to complete the original program.

Dr. Bradley E. Copeland, chairman of the pathology laboratories, is director of the revised school. He is assisted by Mrs. Adrienne Gupitill and Mrs. Barbara Martin, medical technologists (ASCP) and education coordinators for the new school program. The six students enrolled in the first class are: Joanne Abruzzese, Barry Bluestein, Loren McReynolds, Deborah Pun, Kathleen Rosplack and Cheryl Yeager.

Candlelighting Ceremony welcomes Class of 1975



The traditional Candlelighting Ceremony welcomed 68 freshmen to the New England Deaconess Hospital School of Nursing. Held in Joslin Auditorium, September 29, at 8 p.m., the ceremony symbolizes the heritage of the nursing profession with each small candle, held by the freshmen, representing the future.

While Miss Ellen D. Howland, director of nursing, pins an NEDH identification pin on Marlene Petrick's uniform, Student Council President Mary Foley lights Miss Petrick's candle. Standing are: (l.-r.) Diane Cassidy, Elaine Gulanowski, Susan Munro, Shirley Denis, Barbara Paradis and Cynthia Brauer.

Mrs. Rose Brooks retires after 17 years at NEDH

Seventeen years of employment at NEDH came to a close for Mrs. Rose Brooks, assistant manager of the medical record department, on September 29. From 2 p.m. - 4 p.m., she greeted friends and co-workers who attended a tea in her honor in the Harris Hall living room. Four days earlier, her department gave her a surprise combination going-away and birthday party.

At both parties, Mrs. Brooks received a bouquet of flowers and special gifts. On her birthday, her colleagues shared cake and ice cream with her while she opened assorted gifts of her favorite perfume products and a box of candy. At the September 29 tea, Director Richard E. Lee presented Mrs. Brooks with a portable electric typewriter in behalf of the hospital.

Mrs. Brooks came to the Deaconess after 27 years as a medical record administrator at Massachusetts General Hospital. She, Miss Louise Seymour, manager of the med-

ical record department, and Miss Rose Martin, supervisor in the medical record department, worked together at MGH and transferred to the Deaconess at approximately the same time. Miss Martin was named assistant manager of the medical record department effective after Mrs. Brooks' retirement.

After completing high school, Mrs. Brooks' 27-year association began with MGH and the MGH School of Medical Record Librarians. She was a lecturer in medical terminology (a course she later taught to NEDH employees) and at the same time was assistant to Miss Seymour. Mrs. Brooks audited courses at the MGH school and, before the school became affiliated with Simmons College, she passed the national registration examination for medical record librarians. She served as president of the Eastern Massachusetts Medical Record Association.

Responsible for all transcription and medical record correspondence at NEDH, Mrs. Brooks acted in behalf of Miss Seymour in the latter's absence. She trained all of the people in transcription including Mrs. Lena Jordan who was named supervisor of the section following Mrs. Brooks' retirement.

The youngest of five children, Mrs. Brooks grew up in the Boston area. In 1936, she married Frank Brooks who, until his retirement a year ago, worked for Cueno Press, manufacturer of school books.

Asked what she plans to do during retirement, she emphatically replies, "I'm going to be Mrs. Frank Brooks - full-time housewife!" She plans at least three months of leisure and then just the fulfillment of whims.



Enjoying a moment together are medical record co-workers of more than a quarter century: Miss Rose Martin, newly appointed assistant medical record manager; Mrs. Rose Brooks, retiring assistant medical record manager, and Miss Louise Seymour, manager of the medical record department.

Down the Aisle

ENGAGED

Nancy Desjardins, medical technologist (ASCP) in hematology, is engaged to Raymond Loosen, a fifth grade teacher in the Tewksbury school system.

Susan L. Schauman, medical technologist (ASCP) in chemistry, is betrothed to Peter L. Paull Jr., a lawyer associated with the Law Firm Paull and Paull (New Bedford). They plan a December 9 wedding.

Lynne M. Tatro, 1970 graduate of the Northeastern University - New England Deaconess Hospital School of Radiologic Technology and a diagnostic radiology technician at NEDH, is engaged to marry Donald J. Peters, a lieutenant in the U. S. Naval Reserve on November 4.

MARRIED

Christine A. Babiarz, 1972 graduate of the NEDH School of Nursing and an R.N. on Farr 7, married James A. Bazydlo, a senior at Northeastern University, on September 9.

Diane Chamberlain, medical secretary in radiation therapy, married William J. Biebel, underwriter trainee at the United States Fidelity and

Guarantee Company (Boston), on August 26.

Joy Cummings, senior at the NEDH School of Nursing, married Gregory A. Page, former respiratory therapy equipment technician, on September 9.

Marilyn Donahue, 1972 graduate of the NEDH School of Nursing and an R.N. on Farr 8, married Colin T. Murphy, student at Boston State College and an employee in the maintenance and engineering department, on September 3.

Lani J. Evans, medical technologist (ASCP) in chemistry, married Robert J. Lukow, representative for Proctor and Gamble Corp., on August 19.

Jean E. Feigenbaum, 1972 graduate of the NEDH School of Nursing and an R.N. on Palmer 2, married Daniel P. Coppelman, a graduate student at Northeastern University, on August 27.

Shirley Graham, secretary to Dr. George Nichols, married Joseph P. McEvoy, student at Boston University School of Medicine, on October 14.

Christine Hallgren, secretary in development, married Timothy Trumble, a driver for Kerivan-Lane Company, on August 19.

Gloria Dawn Hayes, staffing coordinator in the nursing service department, married Edward A. Bamford, civil engineer with Factory Mutual Insurance, on August 26.

Mary Ellen McNamara, clinical pathology records secretary, married Howard J. Whitehead, student at Boston University School of Law, on August 4.

Olga Ortiz, medical record analyst, married George Marcial, x-ray technician at Boston City Hospital, on July 29.

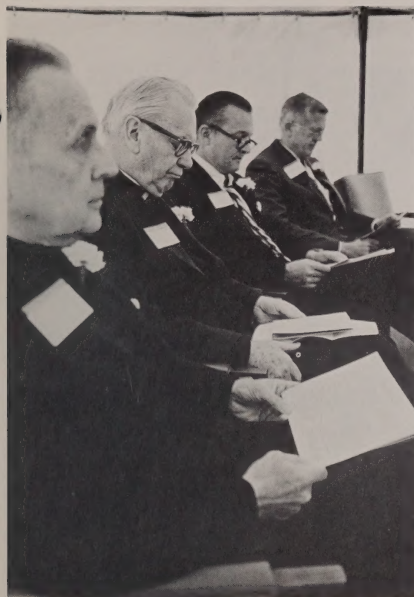
Roseanne Robishaw, patient service representative, married Edward Burke, a student at Bentley College, on October 22.

Sandra Simi, medical record analyst, married Paul Fermano, an architect with J. Glenn Hughes Associates (Quincy), on September 16.

Beverly Weeks, pharmacy technician, married Joseph Perry, a sergeant with Excelon Security, on September 15.

THE FRIENDS OF THE DEACONESS ANNOUNCE that in addition to being open Monday, Tuesday, Wednesday and Friday from 10 a.m. to 3 p.m., the Thrift Shop will remain open on Wednesdays until 4 p.m.

Over 300 people participate in dedication of Farr Memorial Building



Listening to The Reverend Martin E. Cernek, associate chaplain, give the service of dedication are the other participants in the ceremony: (l.-r.) The Reverend Ralph A. Curtis, chaplain to the hospital, who gave the invocation and benediction; Bishop John Wesley Lord, United Methodist Church, who gave the principal address, "A Way To Care;" Mr. Laurens MacLure, president of the NEDH Corporation, who presided at the ceremonies; and Mr. Sherman Morris, partner of Shepley, Bulfinch, Richardson and Abbott, who delivered the greetings from the architect.

"Science and religion, so long disjoined, must now forever enter a covenant of mutuality. One is not enough without the other if we are to save humanity. At last in this age of ultimate scientific discovery, our facts and our morals have come together to tell us how we must live," stated Bishop John Wesley Lord, United Methodist Church, at the October 1 dedication of the Farr Memorial Building. Bishop Lord was the principal speaker at the 2 p.m. ceremony attended by over 300 people.

Farr Memorial Building is named in memory of two brothers, Frederick and Frank Farr, whose bequest to the Deaconess Hospital provided the major single source of funds for the addition to the Central building. The brothers came to Boston from Canada and established a small chemical company that manufactured hair dyes. They were the first to produce and market such a product successfully.

The dedication of the Farr Memorial Building was held in honor, not just of the Farr brothers, but of each individual who made construction of the building possible. During the extensive fund-raising campaign in 1966, the response of employees, physicians, members of the Friends of the Deaconess and NEDH Corporation, nursing alumnae, former

(Continued on next page)



Formerly called Central building, this eleven-story structure was re-named Farr Memorial Building at the October 1 dedication ceremony which was held in the tent pictured in the foreground.



Bishop John Wesley Lord (r.) reminisces with Dean Charles W. Havice (l.), professor of philosophy and religion at Northeastern University and dean of the chapel, and Mr. Gladstone Millett.



Listening intently to the dedication speech are two of the four nursing students who helped usher at the event. Miss Terry Flanagan (left) and Miss Kathy Shea are second-year students.

Guests filled the large tent rented for the Sunday afternoon dedication ceremony. Following the formal dedication, everyone was invited to the Farr lobby where Friends of the Deaconess served cider and doughnut "holes."

Dedication ...

Continued from page 3

friends and other members of the Deaconess family was overwhelming. The results of pulling together in 1966 enabled the hospital family to raise approximately one-third of the building's cost.

"Without bricks and mortar this great achievement could not have been wrought but, the real meaning of what has been done here is found in people caring enough to give themselves and their resources in service to others," emphasized Bishop Lord at the dedication ceremony.

The first five floors of the Central building were completed in 1953. The building had been originally designed as a ten-story facility, but a shortage of funds in the immediate post-war period made it impossible to complete the wing extending to the Deaconess building and to finish construction above the fifth floor. Fortunately, foundations and elevator shafts were provided to accommodate the needs of the larger structure and, in addition, lighter weight construction materials in the late 1960's made it possible to build six rather than five floors.

In addition to providing modern nursing units to accommodate 106 more patient beds, the construction on Farr Memorial Building provided for: renovated quarters for the surgical services department on the fifth floor, a new and expanded recovery room on the fourth floor, an enlarged patient-care unit on the third floor, additional radiology offices and procedure rooms on the second floor, an enlarged area for the medical record and patient service departments on the first floor and additional room for the dietary department in the basement.



Mr. Laurens MacLure, president of the NEDH Corporation, presided at the dedication attended by over 300 people.



Greeting each other before the 2 p.m. dedication are: (l.-r.) Dr. Allen P. Joslin, internist; Mr. Thomas E. P. Rico, long-time friend of the Joslin Diabetes Foundation, Inc. and the Deaconess Hospital; and Mr. R. D. Lowry, executive vice president.



"What's your stake in the Deaconess Hospital? The response of employees to this question was to pledge over \$225,000 during the 1966 fund drive for the addition to the Central building. Employees, who more than doubled their financial goal, helped make the construction of the patient-care structure possible.



Tours of the Farr Memorial Building were conducted after the dedication ceremony. Miss Paula C. DePalma, R.N. in the intensive care unit, shows the sixth floor to: (l.-r.) Mrs. Sheldon E. Wardwell, trustee; Mr. Frank Tenore, security manager; Miss Emily G. Webb; Mr. Charles Buzzell, pensioner; and Mr. and Mrs. Lauriston Ward Jr., corporators.



Donors listen while Bishop Lord reminds guests that "values as well as facts must be seen as relevant to life as we have known it and if we want it to continue. We need to

guard well the emotion of tenderness so closely related to human welfare and well being."



Conversing before the dedication begins are: (l.-r.) Mr. Richard E. Lee, director; Mr. Sherman Mossi, partner of Shepley, Bulfinch,

Richardson and Abbott; Mr. Hubert Sycamore, assistant director; and The Reverend Martin E. Cernek, associate chaplain.

Founding principles remain objectives

Patients express gratitude for quality care

At the October first dedication of the Farr Memorial Building, Mr. Laurens MacLure, president of the NEDH Corporation, took the opportunity to remind the Deaconess family of the hospital's founding principles. He quoted the objectives as they appear in the 1900 *Annual Report* (p. 20): "to afford those who need and desire it an opportunity to avail themselves of the skill of the most eminent physicians and surgeons in New England, and at the same time enjoy the comforts of a home where the very atmosphere seems laden with that warmth and sweetness of devotion which makes pain more easily borne, and which hastens the return of health."

Now in the 77th year, the Deaconess Hospital continues to strive to offer patients an atmosphere interwoven with compassionate understanding and quality care.

Frequently, the hospital receives feedback from former patients in the form of a thank you letter, an unsolicited donation, or an arrangement of flowers or a basket of fruit for the nursing service personnel on the floor where the patient had been assigned. These expressions reflect an appreciation for high quality care received by the patient from members of the Deaconess family. The care each patient receives is a result of the total patient-care concept in which every hospital employee plays an intricate part.

The following excerpts are an example of recent "thank you's" received by various members of the hospital:

Gentlemen:

"I cannot send this check without a note of thanks for the care given me as a patient with you. Although one would rarely describe hospitalization as a 'happy' experience, certainly mine was not unhappy, and I am very grateful for the care and the fortunate outcome of my surgery."

To Whom It May Concern:

As a continuous visitor of the now deceased, (cousin), I was very much impressed by the dedication and warmth of all her nurses. I have never seen such a large number of people be quite so efficient, professional and at the same time compassionate.

Perhaps nurses do not expect thanks and praise, but all who cared for my cousin during her final weeks are bigger than giants in my eyes. You deserve recognition and an expression of deepest gratitude from all of us who watched you work.

Gentlemen:

"Enclosed, I am sending a small check to help meet the need in the treatment of cancer patients and I wish it were much, much larger . . . Although I am over eighty and have been a widow for thirty years, I am rich in friends if not in money and shall always be glad I received the training that the Deaconess has offered its nurses over the years."



A patient sent this "pineapple tree" to the nursing staff on Palmer 3 in July, as an expression of appreciation for the care given her. Posing with the gift is Miss Susan Jane Miller, R.N. who works the evening shift.

Dear Mr. Lowry:

"As a recent patient at Deaconess Hospital I want to express through you my thanks to the many members of the staff who made my stay at Deaconess so satisfactory. From the moment of my admission I had complete confidence that all were doing their best to help solve my many medical problems."



Mr. Ben Korzec, cook; Mr. Alfred Merritt, head cook; Mrs. Helen Murphy, cafeteria hostess (with plate); and Mrs. Ruth Langlaise, salad production, watch while Mrs. Lillian Brooks (center) prepares to cut the cake at the party given in her honor.

Doctors' doings

Dr. Joseph L. Andrews, cardiopulmonary and internal medicine, participated in a panel discussion on the "Left Ventricular Function in Pulmonary Diseases" at the October 26 meeting of the American College of Chest Physicians in Denver, Colorado. Named clinical assistant professor of medicine at Tufts Medical School last July, he is in charge of five seminars in the school's physiology course this November.

Dr. Theodore L. Badger, pulmonary and internal medicine, attended a meeting, October 13-14 in Harrisburg, Penn., of the Eastern Section of the American Thoracic Society.

Dr. H. Thomas Ballantine Jr., neurosurgery, spoke about "Surgical Treatment of Cerebrovascular Diseases" at the Fifth Brazilian Congress of Neurology in Sao Paulo, Brazil, last July. The same month he also traveled to Rio de Janeiro, Brazil, to present a lecture entitled "Stereotaxic Cingulotomy in the Treatment of Psychiatric Disorder and Intractable Pain" to the Brazilian Neurosurgical Society. In the February 1972 issue of the *New England Journal of Medicine*, he published an article entitled "Will the Delivery of Health Care Be Improved by the Use of Chiropractic Services?" A Massachusetts delegate to the American Medical Association, Dr. Ballantine traveled to Cambridge, England, in August to attend the International Society for Psychosurgery, and to Oxford, England, in September to attend the American Academy of Neurological Surgeons.

Dr. David P. Boyd, thoracic surgery, spent two weeks in the late summer on official travels through Melbourne and Sydney, Australia; Bangkok, Thailand; and London, Eng-

land; as president of the American College of Chest Physicians.

Dr. Bradley E. Copeland, clinical pathology, recently published an article entitled, "A Report of Studies of the Comparability of Cholesterol Measurements Performed at the Regional, National and International Levels" in *Medical Edition* n.1-1972. The article was originally presented to the International Symposium on Standardization in Haematology and Clinical Pathology, Foggia, Italy, in September 1971. In the June 1972 issue of *American Journal of Clinical Pathology*, Dr. Copeland published an article, "Future Shock - A Present Reality in Pathology," which he wrote for his acceptance of the Ward Burdick Award, October 26, 1971, from the American Society of Clinical Pathologists.

Dr. Albert I. C. DeFriez, internal medicine, was elected president of the Massachusetts Society of Internal Medicine in June. He succeeds Dr. C. Burns Roehrig, internal medicine, in this position.

Dr. Leo P. Krall, internal medicine, was the featured speaker on "What Is Diabetes?" at the September 12 meeting of the Merrimack Valley Diabetes Education Program in North Andover.

Dr. Keith Merrill Jr., general surgery, traveled with his family throughout England and Scotland in June and July to find places of their family's origin.

Dr. Kenneth W. Warren, general surgery, was the principle speaker at a luncheon meeting, September 18, for doctors from the staffs of Fogarty Memorial and Woonsocket Hospitals in Woonsocket, Rhode Island.

Mrs. Lillian Brooks retires from dietary

Nine years of service to the Deaconess came to a close for Mrs. Lillian Brooks, dietary hostess, on September 29. The Friday preceding her retirement, Mrs.

Brooks' friends in dietary shared afternoon coffee and cake with her and extended many wishes for luck and happiness to her.

As a dietary hostess, Mrs. Brooks served food from behind the steam table, filled in as a night cook and occasionally worked at the cash register. When she first came to NEDH in 1963, Mrs. Brooks was a receptionist for the Deaconess building. She remained there until 1969 when construction began on the passageway between the Deaconess and Farr Memorial Building.

Mrs. Brooks' work experience dates to 1913 when she was just six years old and "was raking hay with my father!" After coming to Boston from New Hampshire in 1943, she spent 17 years with Liggett Drug Company and six years as a cook at Boston Lying-In Hospital.

She has one daughter, a stepdaughter and two stepsons. Her husband, Louis, is deceased.

Upon retiring, Mrs. Brooks returned to northern New Hampshire and the town where she grew up, Tufonboro. She purchased as a home, the schoolhouse where she went to the eighth grade. Mrs. Brooks graduated from Brewster Academy, Wolfeboro, N. H., and studied for a year and a half at George Washington University (D.C.) and in Harvard University's extension program. She plans to write historical narrations, poetry and perhaps a novel during her retirement.

12 employees honored at awards luncheon

Twelve employees, who combined service totals 130 years, received service award pins at a special luncheon, September 27, in the Riverview Restaurant. Department heads and hospital administrators were on hand to congratulate them for their service to the hospital. Pins were presented by Executive Vice President R. D. Lowry and Director Richard E. Lee.

After congratulating the employees for reaching their milestones of service at NEDH, Mr. Lowry stressed the important part each one plays in helping the hospital retain its spirit of warmth and congeniality. He asked them to work toward continued improvement of employee-patient relationships and interrelationships among employees.



Mrs. Josephine Matoska, 15-year award pin recipient from nursing, and Miss Margaret A. Burns, 20-year award pin recipient from surgery, reflect upon their years of service.



Mr. R. D. Lowry, executive vice president, presents a 30-year service award pin to Dr. William A. Meissner, pathology.



Enjoying the choice of foods available at the September luncheon are: (l.-r.) Miss Joan Randle, associate director of the NEDH School of Nursing; Miss Ellen Howland, assistant director of the hospital; Miss Margaret A. Burns, assistant manager of surgical services; Mrs. Marsha A. Gleason, surgery; Miss MaryLou Rawson, manager of purchasing and production in dietary, and Miss Jane E. Erskine, nursing.



Five-year service employees are: (sitting l.-r.) Miss Anne L. Hunt, surgery; Mrs. Marsha A. Gleason, surgery; (standing l.-r.) Miss Jane E. Erskine, nursing; Mr. Arnold Wensky, administrative services; and Mrs. Constance Williams, nursing.



Ten-year award pin recipients are: (l.-r.) Miss Margaret M. Putney, NEDH School of Nursing; Miss Patricia A. Tevastian, pathology; Mr. Madison Morrison, surgery; and Mrs. Rose G. Favier, building services.

New England Deaconess Hospital
185 Pilgrim Road
Boston, Massachusetts 02215

pulse

The New England Deaconess Hospital is a 482-bed and 16-building complex. Physicians from the Joslin Diabetes Foundation, Inc., the Lahey Clinic, Overholt Thoracic Clinic and the independent medical and surgical staffs serve the hospital's patients. The Deaconess Hospital is internationally known for diagnosis, treatment and research in brain and chest surgery, cancer, diabetes and general medicine.

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DEDICATION: See article pages 3 and 4.

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